



## **Terms and Conditions of the Cherry Blossom Needlecraft Website**

Use of the Cherry Blossom Needlecraft Website constitutes agreement with the following terms and conditions.

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### **Ways to Pay**

Customers can pay using their Credit Card, Debit Card, PayPal Account, Personal Cheque or Postal Order. Credit or Debit Card transactions carry no additional fee and are handled for Cherry Blossom Needlecraft by PayPal. Signing up for a PayPal account is optional.

Customers wishing to pay by personal cheque or postal order can do so by printing and posting an order form available on the Cherry Blossom Needlecraft website.

### **Delivery**

Every effort will be made to despatch customer's orders within 48 hours of cleared payment being received. However, please allow longer during holiday periods.

### **Refund Policy**

If a customer is dissatisfied in any way with the service or products, Cherry Blossom Needlecraft will attempt to resolve the matter to their complete satisfaction. All items should reach the customer in perfect condition. However, if the item is faulty, a complete refund or exchange will be offered. Please contact Cherry Blossom Needlecraft immediately by E-mail regarding any problems. This does not affect your statutory rights.

### **Disclaimers**

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- Upload or attach files that contain software or other material protected by intellectual property laws unless the User owns or controls the rights thereto or have received all necessary consents;
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- Upload, e-mail, transmit or otherwise make available unsolicited advertising of any goods or services, or conduct or forward surveys, contests, "spam" or chain letters; etc.

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For site security purpose and to ensure that this Website remains available to all users, this Website employs software programs to monitor network traffic to identify unauthorised attempts to upload or change information, or otherwise cause damage and to detect other possible security breaches.

### **Linking to the Cherry Blossom Needlecraft Website**

A User who maintains an external Website can include hyperlinks to the Cherry Blossom Needlecraft Website or to any of its pages on that external site, without having to ask permission. However, this use must not infringe Cherry Blossom Needlecraft's rights, in particular relating to its logo, acronym and intellectual property rights.

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You may not use the Cherry Blossom Needlecraft Website for any purpose that is unlawful or prohibited by these terms, conditions, and notices. You may not attempt to gain unauthorised access to any restricted area/s of the Cherry Blossom Needlecraft Website, other accounts, computer systems or networks connected to or part of the Cherry Blossom Needlecraft computer network. This means that access through hacking, password mining or any other means is strictly forbidden.

### **Website Language**

Cherry Blossom Needlecraft is a company in England and, at this time, the site has only been made available using the English Language. However, Cherry Blossom Needlecraft acknowledges that the Website is provided as a marketing and information source/resource for customers or prospective customers both in the United Kingdom or Overseas. Therefore, this policy is subject to change and will be reviewed and updated from time to time by Cherry Blossom Needlecraft.